



April 19, 2022

Dear Valued Customer,

When it comes to receiving payments from our valued customers, a streamlined, automated cash receipt method is critical. To process your payments quickly and accurately, we prefer to receive your payments via ACH (CTX) with level remittance instructions included with your payment.

As of May 2022, you may be assessed a fee equal to 3% of the total transaction amount if you choose to pay via credit card and there is an alternative payment method available to you. If you choose to continue paying by credit card, you are agreeing to pay this fee. We have included answers to frequently asked questions regarding these fees on our [website](#).

If you have any questions or would like to migrate to the no-cost ACH (CTX) payment method, reach out to us at [creditcardprocessing@evoqua.com](mailto:creditcardprocessing@evoqua.com) or call 978-614-7034. We look forward to continuing to serve you.

Kind regards,  
Evoqua Water Technologies, LLC.

**NOTE:** Effective May 2022, you may be assessed a 3% fee if paying via Credit Card. Find more info on our website [here](#). Ask us how to avoid paying fees by migrating to ACH CTX payment type.